

Appl. No. 10/721,704
Response dated May 15, 2009
Reply to Notice of Noncompliant amendment of 03/16/2009

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/721,704
Applicant : Howard M. Lee
Filed : 11/25/2003
TC/A.U. : 3623
Examiner : MANSFIELD, THOMAS L
Confirmation No. : 6308
Title : AUDIO/VIDEO SERVICE QUALITY ANALYSIS OF
CUSTOMER AGENT INTERACTION
Docket No. : 062403.P002
Customer No. : 50787

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NONCOMPLIANT AMENDMENT UNDER
37 CFR 1.121

Sir:

In response to the Notice of Noncompliant amendment mailed on March 16, 2009,
please consider the following:

Remarks/Arguments begin on page 2 of this communication.

This communication contains 3 pages total.